Concordia College Dining Services 2025-2026 Meal Plan Agreement

By participating in a meal plan, you agree to observe and abide by all rules and regulations in effect during the term of this agreement and understand that failure to observe these rules and regulations may result in suspension or cancellation of dining privileges.

Rates

You agree to pay Concordia College the meal plan rate as approved by the Board of Regents.

Charges under this agreement are to be paid at the Business Office.

You are responsible for the entire cost of the meal plan even if no meals are eaten or no features of the plan are used. Failure to utilize the meal plan does not relieve the student of the obligation to pay for it.

The college reserves the right to make necessary changes in rates by giving a 30-day notice.

Meal Plan Eligibility and Default Assignments

Students living in a Concordia College traditional residence hall are required to select a meal plan. If you do not select a meal plan by July 1, 2025 or if you enroll after July 1, 2025, you will automatically be assigned the All Access plan. Students living on campus second semester who did not live on campus first semester will automatically be assigned the All Access plan.

Students living in on-campus housing with college-provided kitchens inside the individual unit (Bogstad Manor, Bogstad East, Boe-Olsen Apartments, Townhouses) or off-campus are encouraged to participate in a meal plan and may select any plan or no plan.

	Semesters 1 & 2 in	Semesters 3 & 4 in	Semesters 5+ in traditional halls on	On-campus apartments
	traditional halls on	traditional halls on	campus	&
	campus	campus		townhouses; off-campus
All	Yes	Yes	Yes	Yes
Access				
Platinum	Yes	Yes	Yes	Yes
Kernel	No	Yes	Yes	Yes
Cobber	No	No	Yes	Yes
Niblet	No	No	No	Yes

Meal Plan Features

Meal plans include varying combinations of meal passes, Dining Dollars, guest passes, and flex swipes.

Meal passes

Meal passes provide access to Anderson Commons. Meals at this location are served buffet-style and are all-you-care-toeat during a single visit while dining in the facility. Carryout is not permitted at Anderson Commons. All Access meal plan passes may be used once per hour at Anderson Commons.

Dining Dollars

Dining Dollars are declining balance funds included with meal plans that can be used to purchase additional meals at Anderson Commons or for a la carte purchases of food and beverages at The Maize + Coffee Stop and the Korn Krib. Additional Dining Dollars can be added <u>online</u> or in the Dining Services office.

Guest passes

Guest passes may be used to bring a guest into Anderson Commons. You must be present to dine with your guest when using a guest pass.

Flex swipes

Flex swipes may be used to obtain a meal in The Maize after Anderson Commons has closed for the evening; limit one per evening. Flex swipes are not accepted on days when Anderson Commons is not open. Flex swipe value is \$9.50. Flex swipes may be used to obtain fountain beverages, brewed coffee or tea, and items prepared in-house. Commercially packaged products are ineligible to be obtained with flex swipes but can be purchased with Dining Dollars. If you spend

more than the \$9.50 value, you can pay the difference with Dining Dollars, cash, or credit card. If you spend less than the \$9.50 value, no refunds will be given, and no value is retained.

Plan	Cost ¹	Meal passes ¹	Dining Dollars ¹	Guest passes ¹	Travel meals
All Access	\$3,230	All access	\$175	10	Yes
Platinum	\$3,230	200	\$225	6	No
Kernel	\$2,850	160	\$250	4	No
Cobber	\$2,050	105	\$265	2	No
Niblet	\$810	32	\$255	0	No
Booster ²	\$146	8	0	0	No

¹Per semester

All unused meal plan balances expire at the end of each semester, including meal passes, Dining Dollars, and Guest passes.

Meal Plan Selection, Changes, and Cancellations

Meal plan selections for fall and spring semesters are made during housing selection in StarRez. Meal plans may be changed for each semester prior to the end of the tenth (10th) day of classes.

Fall 2025 Wednesday 9/10/2025 Spring 2026 Wednesday 1/21/2026

Changes can be made in person in the Dining Services office. Changes or cancellations will result in a billing change, as applicable. Meal plan changes may take up to a week to be reflected in the student's account.

Changes or cancellations will not be accepted after the deadline. You will be billed for all Dining Dollars and guest passes used prior to cancelling a meal plan, plus a prorated weekly rate for an All Access plan or the actual number of meals used for all other plans.

Meal Plan Requirement Exceptions

The meal plan requirement is rarely waived. The requirement will not be waived due to class, sports, travel, employment, or volunteer schedules; personal/diet preferences; use of commercial nutrition products, such as packaged food sold by weight loss programs; religious reasons; vegetarian, vegan, or other lifestyle dietary practices. Dining Services can accommodate a wide variety of dietary modifications. Please consult Financial Aid if you have financial concerns. This list of examples is for illustrative purposes only and is not comprehensive.

Requests to be exempted from a meal plan will be granted only in rare circumstances after review and consideration by Dining Services leadership in consultation with other campus officials, as applicable. Documentation from campus officials, and/or medical, behavioral health, or other professionals may be required.

Refunds and Credits

Refunds or credits will not be given for meals not eaten, except in cases of prolonged illness or other extraordinary and unavoidable absences lasting longer than seven (7) consecutive calendar days, assuming the student returns to campus after the absence. Please contact the Dining Services office to inquire. Documentation will be required.

Low usage or no usage of a dining plan are not considered as a basis for a refund, whether requested during or at the end of a semester or academic year. Students will not be relieved of the obligation to pay for a meal plan because they do not use any or all parts of a plan.

Meals missed because of late move-in, early move-out, specific diets, religious beliefs and activities, employment, classes scheduled during meal service hours, or other anomalies are not refundable.

Refunds related to withdrawal from enrollment or cancellation of a housing agreement will be subject to the same refund schedule as housing and tuition, unless actual usage of the meal plan prior to the cancellation or withdrawal is greater, in which case actual usage will be the basis for the refund. Requests for refunds related to withdrawal from enrollment or cancellation of a housing agreement must be made within two weeks from the withdrawal or cancellation. No refunds will be made after the eighth (8th) week of the semester.

Meal Plan Availability

	Meal plans begin	Meal plans end
Fall 2025	At dinner Sunday 8/24/2025	Thursday 1/1/2026

²Can be added to existing plan; not available for separate purchase

Spring 2026	Friday 1/2/2026	At end of day Sunday 5/3/2026

Anderson Commons is closed on college holidays and during Thanksgiving, winter (Christmas), Easter, and spring interim breaks. Hours of operation and service stations may be reduced during other breaks. Flex swipes are not accepted at The Maize on days when Anderson Commons is not open. Retail outlet(s) may be open during breaks; hours of operation will be communicated and/or posted prior to breaks.

Meal Plans and ID Card Usage

Meal plan participants must present their Concordia ID card to use their meal plans or when requested by a Concordia staff member. The person using the ID card must be the person whose photo appears on it. If a card is presented for use by someone other than the person pictured on the card or if use of a meal pass results in an alert that the card is invalid or was reported lost, the card will be retained by the cashier for investigation. Fraudulent use of another person's card may result in student conduct charges.

To protect the safety of all meal plans, all accounts must be accessed by the cashier scanning the card, not by keying in the account or card number.

Meal plans, including meal passes, Dining Dollars, guest passes, and flex swipes, are not shareable with, transferable to, or saleable to other individuals.

All purchases made with Dining Dollars at retail dining locations (The Maize, Korn Krib, Coffee Stop, Concessions, Vending) are at regular retail prices.

Lost or Damaged ID Cards

To protect your meal plan and Dining Dollars, report lost cards immediately to Dining Services.

Do not punch holes in your ID card as it can cause the card to crack or break. Broken, bent, cracked, or taped ID cards may be required to be replaced to prevent damage to electronic equipment. Replacements may be obtained by emailing idcard@cord.edu; charges will apply. You will receive an email when the replacement card is ready.

Dining Facilities Conduct

Shoes and shirts are required in all Dining Services facilities.

Rollerblades®, skateboards, longboards, personal portable scooters, and other wheeled recreational devices are not permitted to be used in dining locations. Please park and secure scooters to provided bike racks outside Knutson Campus Center.

Please take only what you can eat in Anderson Commons and do not waste food. Food waste is a major environmental issue and increases costs for all dining plan participants. Clear your dishes to the dish room accumulator before you leave. Dispose of trash appropriately.

Do not take food, beverages, dinnerware, glassware, or flatware out of Anderson Commons.

Dining Services management staff reserves the right to ask for identification and student cooperation at any time, and to modify conduct expectations at any time, temporarily or permanently.

Entering Anderson Commons without authorization violates student conduct guidelines and may be referred for disciplinary action.

Changes to Agreement

The College reserves the right to update or make changes to the terms of this agreement from time to time or as necessary.

Meal Service Termination

In the event all or a portion of the college dining services and/or supply chain becomes unavailable as determined by the college, due to circumstances including, but not limited to, natural disaster; fire, flood, tornado, or other act of nature; war; embargo; health epidemic or pandemic; quarantine; riots; civil disobedience/unrest; strike, lockout, or other labor disturbance; or declaration of emergency, Concordia College may terminate this agreement without prior notice.

Concordia College is not responsible for providing alternative dining to students once the agreement is terminated.

Credits or refunds for unused dining plan features or components may be issued at the college's discretion.

Updated 6/19/2025